



KINGSCLIFF BEACH MEDICAL

Practice Information

Contact Information

Address: 40 Marine Parade
Kingscliff, NSW, 2487

Postal: PO Box 1612
Kingscliff, NSW, 2487

Phone: 02 6674 3266

Fax: 02 6674 3300

Open: Monday to Friday
8:30am – 5:00pm

Closed: Weekends and public
holidays

Website: kingscliffbeachmedical.net.au

General Practitioners

Dr Zoe Burgman

Dr Bronwyn Mann

Dr Adrian Smith

Dr Joanna Millar

Dr Katherine Shomali

Dr Joelle Guertin

Dr Madeline Taylor

Dr Carita Shield

Allied Health

Podiatrist – Narelle Hammond

Emergency Numbers

Ambulance or Police: 000

Tweed Hospital: 07 5506 7000

After Hours

Outside of normal surgery hours please
contact Palm Beach After Hours Doctor

Address: 24 Palm Beach Ave
Palm Beach, QLD, 4211

Phone: 07 5532 8666

Appointments

Please call 02 66 74 3266 for an appointment or book online through our website. If you have more than 2 concerns, please make an extended appointment to allow for this.

Please advise if you require an interpreter.

If it is necessary to speak with your doctor outside of a normal consultation, please leave a message with reception and your doctor will endeavour to return your call at the end of the session.

Repeat Prescriptions/Referrals/Forms

Appointments are required for all prescriptions, referrals and forms to be completed.

Results

Patients are responsible for making a follow up appointment after having a blood test, x-ray or other tests. If the doctor does require seeing you following a test, one of the receptionists will call and advise you to make a follow up appointment in a time frame specified by the doctor. You will be advised of any urgent result by phone.

Reminders

Reminders can be sent for cervical screenings, repeat tests, health assessments and other preventative health services. Please advise your doctor if you do not wish to receive these.

House Calls

Depending on the circumstance and the doctor availability, a home visit may be organised for existing patients who are unable to attend the practice.

Medical Education

Kingscliff Beach Medical is proud to be an accredited teaching practice for both GP registrars and medical students.

Services Available

- General health checks
- Family planning
- Women's health including cervical screening, pregnancy testing, antenatal and post-natal care
- Men's health
- Children's health including NSW immunisation schedule
- ECG's
- Spirometry
- Travel advice and vaccinations, registered Yellow Fever Vaccination provider
- Skins checks
- Health assessments and care planning
- Minor surgical procedures e.g. wound repair, removal of skin cancers
- WorkCover

Accreditation

The practice is accredited through Quality Practice Accreditation, which is an independent certification of our compliance in meeting the Royal Australia College of General Practitioners (RACGP) standards for general practice. This is recognition that our practice is committed to providing safe and quality healthcare for our community.



Fees

Accounts are required to be paid at the time of consultation. Please ensure your bank details are registered with Medicare to ensure a timely return of your rebate. Pensions, DVA Gold card holders and children 15 and under are bulk billed during normal consultation hours. Any consultations booked after 5pm will incur a fee regardless of concession card status. Fees remain at the discretion of each practitioner. **Additional services may incur fees that are not listed below.**

Standard Fees

Standard Consultation - \$80.00 – Medicare rebate \$39.75

Long Consultation - \$120.00 – Medicare rebate \$76.95

Extended Consultation - \$160.00 – Medicare rebate \$113.30

Centrelink Health Card Holders

Standard Consultation - \$65.00 – Medicare rebate \$39.75

Long Consultation - \$105.00 – Medicare rebate \$76.95

Extended Consultation - \$145.00 – Medicare rebate \$113.30

Privacy Policy

Your medical record is a confidential document. It is the policy of this practice to maintain security of your personal health information at all times, and to ensure that this information is only available to authorised staff members. All doctors and staff appreciate and respect the need for total confidentiality within the practice. We are all trained and are aware of the rules and regulations within the "Australian Privacy Principles (APPs) February 2014". We take very seriously any breach of these regulations. Full privacy policy available upon request.

If you require access or a copy of your medical notes, please submit a written request to the practice.

Feedback

Please feel free to use our suggestion box at the front desk for any concerns or feedback you wish to give. Anything written is strictly confidential, if you would like a response, please leave your name and your postal address or email address

Complaints

If you are unhappy with the service we provide at any time, please feel free to speak or write to your doctor or the manager. If you wish to take the matter outside the practice, please contact:

Health Care Complaints Commission – Toll free in NSW 1800 043 159 or in writing to Locked Mail Bag 18 Strawberry Hills NSW 2012 or Email – hccc@hccc.nsw.gov.au