



# KINGSCLIFF BEACH MEDICAL

## Contact Information

Address: 40 Marine Parade  
Kingscliff, NSW, 2487

Postal Address: P.O Box 1612  
Kingscliff, NSW, 2487

Phone: 02 6674 3266

Fax: 02 6674 3300

Email: [reception@kingscliffmc.com.au](mailto:reception@kingscliffmc.com.au)

Hours: 8:30am – 5:00 pm  
Tuesday, Wednesday & Friday  
8:30am – 8:00pm  
Monday & Thursday

## Our Doctors

Dr Adrian Smith	MBBS; FRACGP
Dr Zoe Burgman	MBBS; FRACGP
Dr Bronwyn Mann	MBBS; FRACGP
Dr Victor Shawpan	MBBS; FRACGP
Dr Loretta Weir	MBBS (Hons);BSc; FRACGP
Dr Yasmin Trinidad	MBBS; FRACGP
Dr Dennis Rhodes	MBBS; RACGP

## Appointments

Please call 02 6674 3266 for an appointment. If you have more than 2 or so concerns, please make an extended appointment to allow for this. Please advise if you require an interpreter.

If it is necessary to speak with your doctor, please leave a message with reception and your doctor will return your call at the end of the session

## Services Available

- Family Planning
- Pap Smears
- Pregnancy Test
- Antenatal & Postnatal Care
- ECG's
- Spirometry
- Children's Health
- Immunisations
- Travel Vaccines inc. Yellow Fever Vaccinations
- Care Planning
- Health Assessments
- Skin Checks
- Skin Cancer Removal
- NSW & QLD WorkCover

## Fees:

Pensioners, DVA Gold Card Holders Veterans Affairs and children under 16 will be Bulk Billed (except when consultation are booked after 5pm). Consultations fees are:

### Health Card Holders

\$58.00 Standard Consultation - \$20.95 out of pocket

\$94.00 Long Consultation - \$22.30 out of pocket

### Non concession

\$68.00 Standard Consultation - \$30.95 out of pocket

\$104.00 Long Consultation - \$32.30 out of pocket

We accept cash, cheques or EFTPOS. Accounts are required to be paid at time of consultation. Please ensure your bank details are registered with Medicare to ensure a timely return of your rebate.



# KINGSCLIFF BEACH MEDICAL

## **After Hours**

Outside of normal surgery hours, we urge patients to go to The AFTER HOURS MEDICAL CENTRE who can be contacted on 07 5532 8666 or website: [www.afterhoursdoctor.com](http://www.afterhoursdoctor.com)  
The medical centre is located at:

Palm Beach Surgery  
Palm Beach Specialist Centre  
24 Palm Beach Avenue  
Palm Beach, QLD, 4221

## **House Calls**

Depending on the circumstances and the Doctor, a Home Visit may be organised for existing patients who are unable to attend the surgery.

## **Reminders**

Reminders can be sent for pap smears, repeat tests, health assessments etc. Please advise your Doctor if you do not wish to receive these.

## **Results**

Patients are responsible for making a follow up appointment after having a blood test, x-ray or other tests. If the doctor does require seeing you following a test, one of the receptionists will call and advise you to make a follow up appointment in a time frame specified by the doctor. You will be advised of any urgent result by phone. Results will not be given over the phone.

## **Complaints**

If you are unhappy with the service we provide at any time, please feel free to speak or write to your doctor or the manager. If you wish to take the matter outside the practice, please contact:

Health Care Complaints Commission –  
Toll free in NSW 1800 043 159

Or in writing to Locked Mail Bag 18  
Strawberry Hills NSW 2012

Or Email – [hccc@hccc.nsw.gov.au](mailto:hccc@hccc.nsw.gov.au)

## **Feedback**

Please feel free to use our suggestion box at the front desk for any concerns or feedback you wish to give. Anything written is strictly confidential

## **Privacy Policy**

Your medical record is a confidential document. It is the policy of this practice to maintain security of your personal health information at all times, & to ensure that this information is only available to authorised staff members. All doctors and staff appreciate and respect the need for total confidentiality within the practice. We are all trained and are aware of the rules and regulations within the “Australian Privacy Principles (APPs) February 2014”. We take very seriously any breach of these regulations.

If you require access or a copy of your medical notes, please submit a written request to the practice.